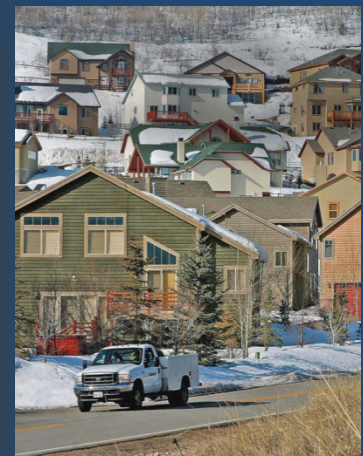


# Corporate Social Responsibility

A Quest for a Spirit of  
Ethics, Compliance  
and Community



***Making lives better by developing and  
delivering essential energy...***

Kimberley Heimsath  
V.P., Environment, Health & Safety

January 11, 2013

**QUESTAR®**

# Corporate Social Responsibility Goal

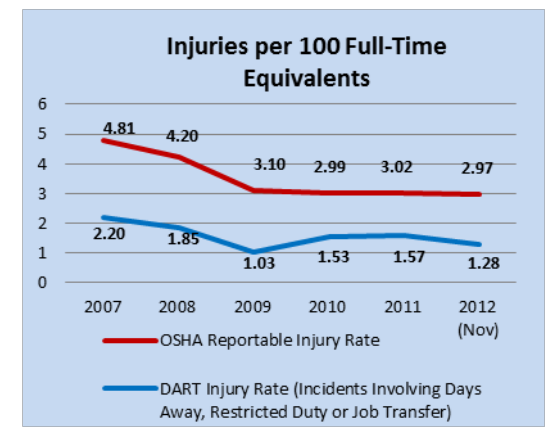
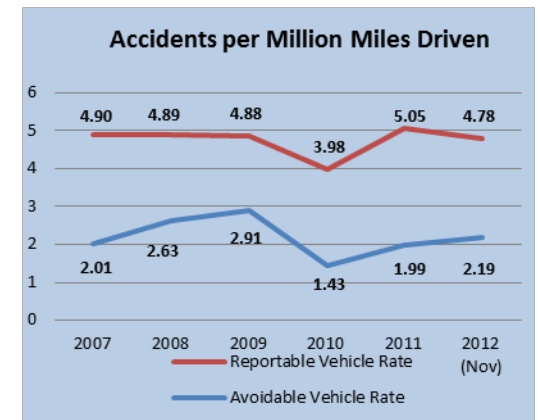
Questar's Corporate Social Responsibility (CSR) goal is to embrace responsibility for the social, ethical, environmental, and safety effects of its activities on its employees, related communities and all stakeholders.

# Questar message to the community...

- Business Ethics & Compliance
- Protecting Employees and the Public
- Improving the Environment
- Making Communities Better
- A Committed, Experienced Workforce

# Protecting Employees and the Public

- Questar's pipeline safety efforts
- Employee safety performance
- Safety initiatives
  - Annual Corporate safety event
  - QGC / QPC weekly incident review meetings
  - QPC safety committee and Workers Observing Workers
  - Wexpro focus on safety





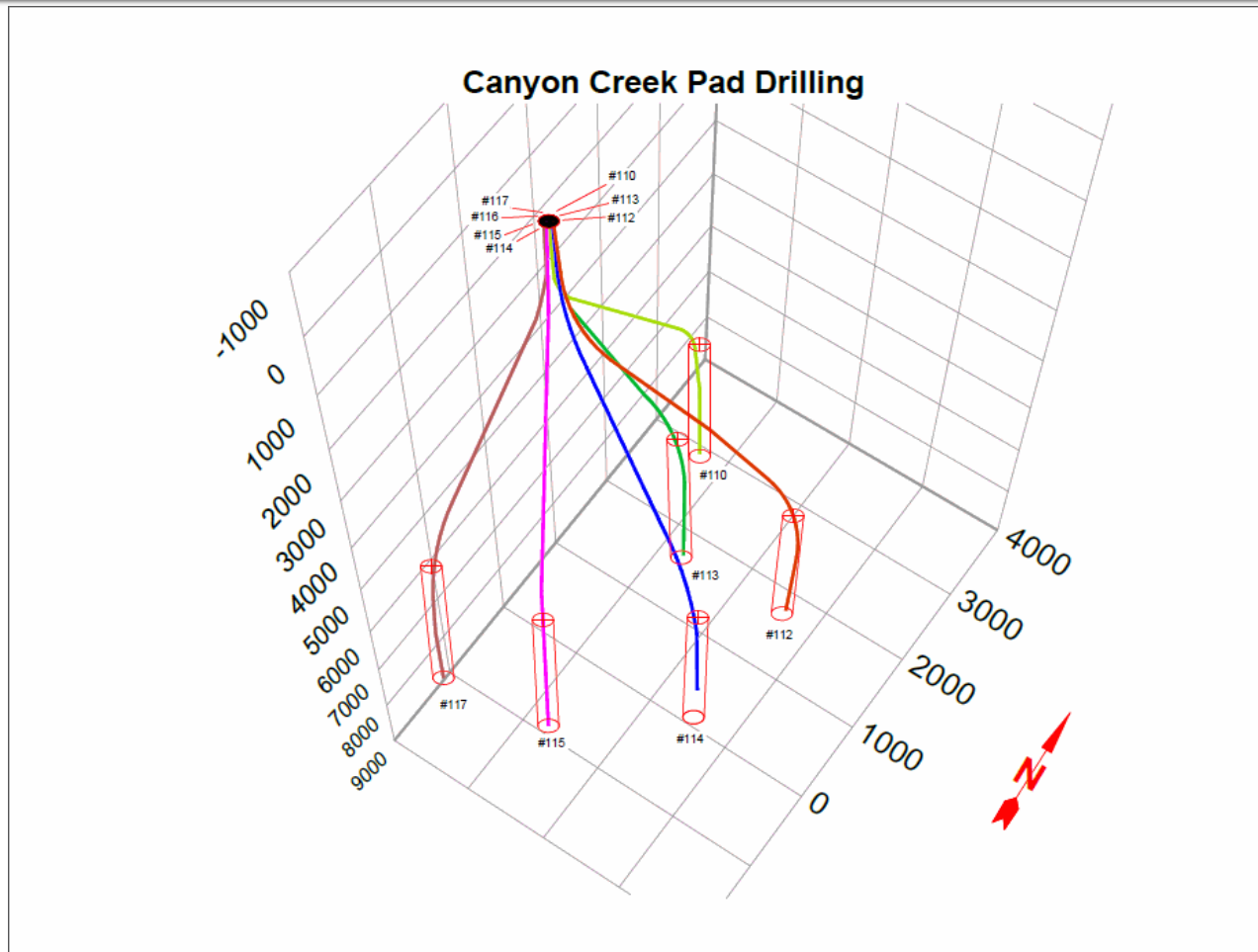
# Improving the Environment

- Wexpro Pad Drilling and Green Completions
- Questar Pipeline Construction and Reclamation
- Questar Gas ThermWise Conservation Efforts
- Natural Gas Vehicles
- Questar Greenhouse Gas Reporting
- Questar Center – LEED Certification
- Questar STReamWise Team



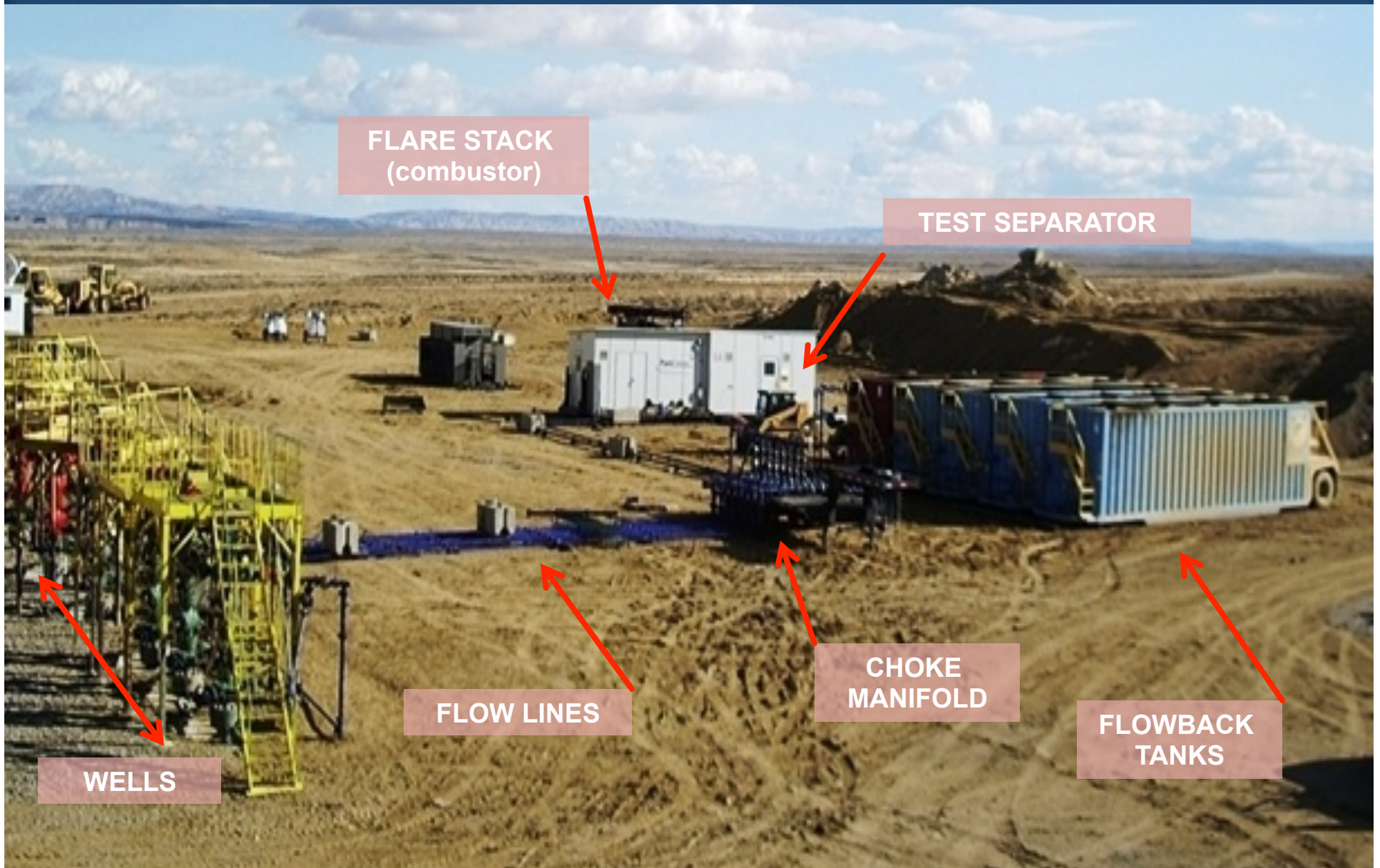
"If you conserve, you can save."®

# Wexpro Pad Drilling



- <http://www.youtube.com/watch?v=U85EBnSbmjU&feature=youtu.be>

# Wexpro Green Completions





# Questar Pipeline Visual Mitigation Efforts



Prior to Construction

# QPC Visual Mitigation Efforts



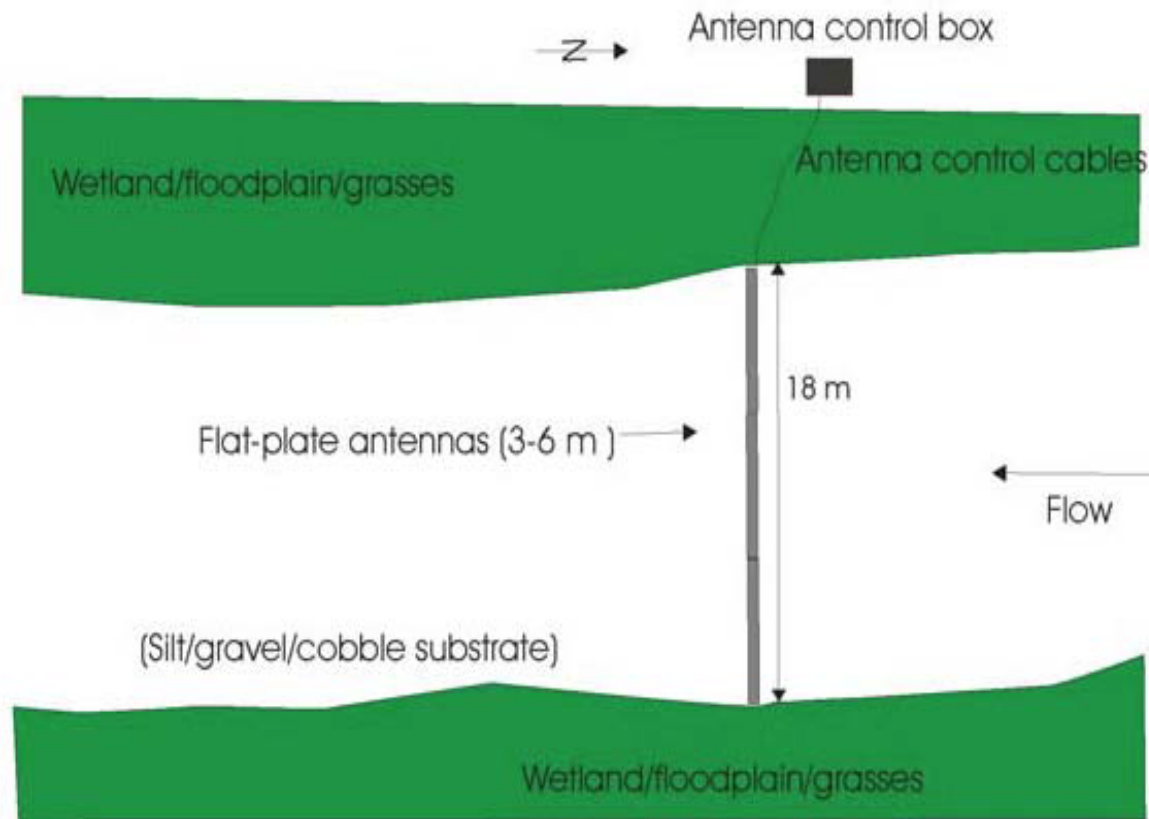
During Construction



# QPC Visual Mitigation Efforts



# QPC Passive Integrated Transponder Project – White River, Utah



Plan View



# QPC Passive Integrated Transponder Project – White River, Utah



# Questar Gas Conservation Efforts



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# Compressed Natural Gas Stations and Natural Gas Vehicles



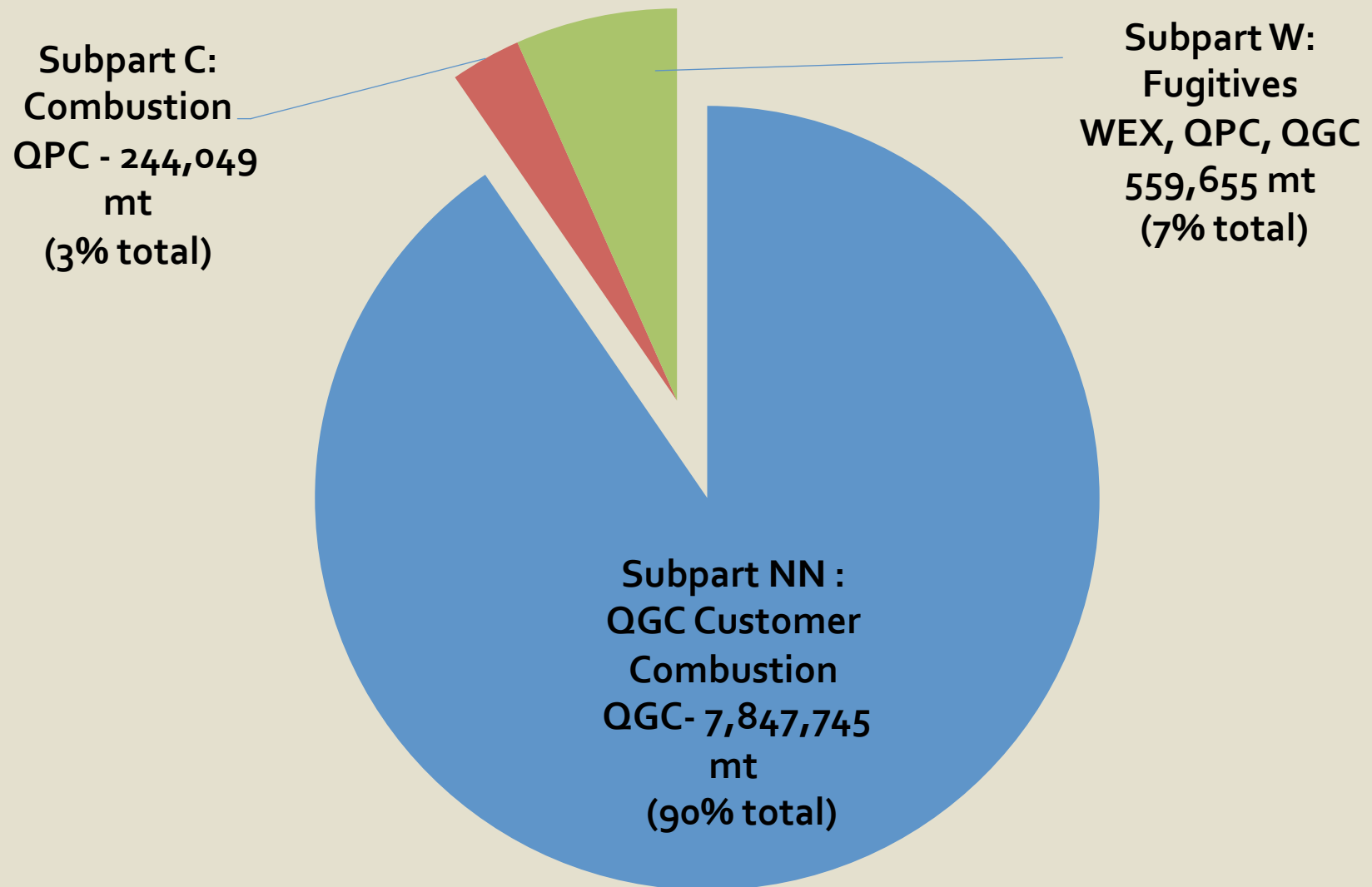
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# Greenhouse Gas Reporting



# Questar 2011 GHG Reporting

## 8,651,449 metric tonnes (mt) CO<sub>2</sub>e





# Questar Center - LEED Constructed



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# STreamWise Team Jordan River Parkway



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# Questar - Making Communities Better

- Focus on:
  - Education
  - Health and human services
  - Civic and community involvement
  - Culture and the arts
- Contributions
  - In 2012, 90% of employees participated in the United Way campaign
- Volunteering
  - Nearly one third of employees volunteer on Questar projects



# A Committed, Experienced Workforce

- Belief in fairness, respect and dignity...
- Compensation and benefits beyond the basics
- Workforce planning
- Professional development



# A Spirit of Ethics, Compliance and Community

- Regulatory compliance and beyond is expected...regardless of agency or regulation
- Safe employees and safe infrastructure is Priority 1
- Long term employment encouraged by treating employees right
- Community support (financial and volunteers) is good for all!